

QUALITY POLICY

MISSION OF THE COMPANY:

- Supply quality services
- Maintain distinguished relationships with clients
- Supply information and knowledge at an international level
- Satisfy clients and systematically improve services

OBJECTIVES OF QUALITY


GRUPO MIERES ANGOLA LIMITADA's management takes the commitment of conducting the Company's activities, respecting the following:


- Supply information and knowledge to its employees
- Observe and respect the legislation in force in the country
- Observe and comply with each country's unique legislation, in the execution of projects with international clients
- Satisfy clients and continuously improve services
- Maintain a transparent communication
- Promote the culture of quality involving all employees
- Protect the interests of clients and employees
- Avoid and fight against fraudulent use of goods and services, as well as any other form of alien or offensive behavior against the Company's Code of Conduct or Code of Ethics.
- For any kind of recruitment, in special for Seamen and Offshore Services, there are no charges or costs to the seafarer for recruitment and placement services offered and that no means, mechanisms, or lists intended to prevent or deter seafarers from gaining employment for which they are qualified will be used by the recruitment and placement service or agency.

The Company's organizational goals and expectations are established, monitored, measured, and analyzed by its management to verify that the processes are implemented effectively.

COMPROMISE OF MANAGEMENT:

- GRUPO MIERES ANGOLA LIMITADA's objective is to provide its clients with services within their area of activity, in respect with the compliance of requirements and with the continuous improvement of processes and services, as well as the effectiveness of the Quality Management System. This Quality Policy is kept and understood by all of the GMA.



 **Grupo Mieres**
The Gate to Angolan Business

The Management